Countrywide



New York Excluded

Yacht Program

Program Manual: YT-CW-PM-0001 (10/22)

New Business Date: 10-8-2022

Renewal Business Date: 10-8-2022

American Modern Property and Casualty Insurance Company (071)





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YACHT

Watercraft that are insured under the American Modern Property and Casualty Insurance Company (American Modern) Yacht program are between 27 and 64 feet in length (Houseboats up to 100 feet) and are primarily for private pleasure. The policy includes coverage for the Longshoreman and the Jones Acts. Coverage is also available for Professional fisherman via the Professional Angler endorsement. Customers also have the ability to endorse their policy to include additional navigational areas outside the continental United States.







Not all coverages available in all states.

REQUIREMENTS

Ownership/Driver

- The following minimum age requirements apply:
 - All regular drivers must be at least 16 years of age or older if required by state law.
- No more than 4 owners are permitted (owner and spouse are considered 1 owner).
- The titled drivers must be at least 18 years old, have a valid U.S, Canada, or International driver's license and be listed as the Named Insured(s) on the policy.
- ▶ If required by the state, drivers must also hold a valid watercraft operator's license
- ► Corporate ownership is permitted, but usage is still restricted as defined below:
 - The vessel must be titled in the name of the company or corporation and all owners and potential drivers must be identified and must meet the experience requirements for this program.
 - Private pleasure use only
- Living family Trust ownership is permitted, but use is restricted to private pleasure use.
- Prior ownership experience with similar (in size/speed/engine configuration) vessels is required
 - Increase in vessel length of no more than 15 ft compared to prior-owned vessels.
- All Yachts require a Boating Experience Resume (BER) to verify the ownership experience.

POLICY LEVEL COVERAGE OPTIONS*			
Coverages	Description	Included Limit	Options
Accidental Fuel Spill	Provides coverage for the Oil Pollution Act of 1990 (OPA).	Federally Mandated limit	Not Applicable
Protection and Indemnity	Provides coverage for occupants of other vessels occurring from the use or maintenance of the insured watercraft. Also provides coverage for the property of others involved in an accident. Included Wreck Removal coverage provides for the reasonable cost to raise, remove, or dispose of your boat in the event of a covered loss. Longshore coverage is included. Watersports Liability is included on eligible watercraft	Mandatory / \$10,000 Search and Rescue	Combined single limit options available are as follows: \$300,000 \$500,000 \$1,000,000
Medical Payments	Provides coverage for people aboard the watercraft in the event of a covered loss.	\$10,000	Limit options range from \$15,000 to \$50,000
Nautical Collectibles	Provides coverage for maritime collectibles. Deductible of \$250 applies.	No	Insured can select any limit that matches the value of the maritime collection.
Pet Protection	Provides coverage for costs incurred as a result of injury or death of the primary named insured's cat or dog in the event of a covered accident.	\$750	Not Applicable
Travel Loss	Provides coverage for transportation expenses, lodging, and meal expense as a result of disablement to the insured yacht.	No	\$150 per Day / \$600 per Occurrence
Uninsured/ Underinsured Boaters	Provides Bodily Injury coverage in the event of a covered loss with an uninsured or underinsured driver.	Limits equal to Protection and Indemnity	Not Applicable

^{*}Not all coverages available in all states. Included limits and limit options may vary by state. Not all limits are available in all states.

Language contained within the Program Manual is for informational purposes only and does not override any policy language. Refer to policy forms and endorsements for full coverage details.

	VEHICLE LEVEL COVERAGE (OPTIONS	*
Coverages	Description	Included Limit	Options
Additional Living Expense	Coverage is available when the Yacht is a Liveaboard and provides benefits if there is a covered loss that leaves the Yacht unusable as a residence.	No	Available when Liveaboard is selected. Options available: \$1,000 \$2,000 \$3,000 \$4,000 \$5,000
Boat Lift	Provides coverage for damage to your boat lift.	\$250 Deductible	Coverage can be increased to any limit.
Bow to Stern	Provides coverage for a failed mechanical part in the event that the failed part causes an ensuing loss that is covered.	No	Not Applicable
Captain and Crew	Provides coverage for paid captain and crew members aboard the watercraft that would qualify under the Federal Jones Act or General Maritime Law.	\$25,000 within the P&I limit	Options available: \$300,000 \$500,000 \$1,000,000
Chartered Fishing Guide	Provides coverage to allow both paying and non-paying passengers to be taken on fishing excursions up to 60 days per policy term. This coverage is fully earned except in AK, GA, MN, MT, NJ, and SC. Additional Underwriting will be required with the selection of this coverage. Must submit a Chartering Questionnaire Form (CHQ). Coverage is not available in SC and is not available for new business in any other state.	No	Options based on: Number of Days Number of Passengers, Full or Part Time Usage
Diminishing Deductible	If selected, this optional coverage applies to the Hull deductible. The deductible is reduced at each renewal as long as the policy is claim free until the deductible is \$0.	No	Not Applicable
Ensuing Loss	Provides coverage for ensuing loss caused by consequential sinking, burning, or collision of the yacht.	Mandatory	Not Applicable
Excess Sale of Fish	Removes commercial use exclusion to allow the insured to sell extra fish for monies. This coverage will be fully earned except in AK, GA, MN, MT, NJ, and SC.	No	Not Applicable
Extended Navigation	Provides coverage to additional navigational areas outside of the base policy for up to 90 days per policy term with no unattended mooring of the vessel. Additional Underwriting will be required with selection of this coverage.	No	Options available: Bahamas Caribbean San Quintin, Mexico Turtle Bay, Mexico Cabo San Lucas, Mexico Puerto Vallarta, Mexico Acapulco, Mexico
Extended Parts Replacement	Provides coverage for replacement cost for parts in the event of a partial loss.	10 Years	Options available: 15 years 20 years
Genuine Parts Security	Provides coverage replacement cost for Original Equipment Manufacturer (OEM) parts in the event of a partial loss. Available only for watercrafts 0-9 years of age.	No	Not Applicable
Haul Out	Provides coverage for removing a watercraft from harms way in the event of impending damage. This coverage will be fully earned except in AK, GA, MN, MT, NJ, and SC.	50% of cost, up to \$500.	50% of cost, up to \$1,000.
Hull	Provides coverage for physical damage of an insured yacht. In the event of a named storm, in hurricane-prone coastal areas, percentage deductibles will be used unless the Named Storm Exclusion is applied to the policy (where allowed). Named Storm deductibles are independent from the Hull - All Other Peril deductible selected. AMsuite will automatically determine which deductibles are required.	No	Deductible options available are as follows: 1%, 2%, 3%, 4%, 5%, 10% Named Storm Deductible options available as follows: 1%, 2%, 3%, 4%, 5% 10% 15% 20%

^{*}Not all coverages available in all states. Included limits and limit options may vary by state. Not all limits are available in all states.

VEHICLE LEVEL COVERAGE OPTIONS (continued)*			
Coverages	Description	Included Limit	Options
Liveaboard	Provides coverage for when the Yacht is used as a primary residence. Additional Underwriting will be required with selection of this coverage. Coverage is not available in FL or northern states.	No	Not Applicable
Named Storm Exclusion	Excludes Physical Damage coverage during a Named Storm event. This exclusion is only available for coastal risks. Named Storm coverage cannot be excluded if a Lessor, Lien-holder, or Loss Payee is listed as an Additional Interest on the policy, or in certain states which prohibit the exclusion	No	Not Applicable
Occasional Charter	Provides coverage while passengers are taken on excursions for up to 30 total days per policy period. This coverage is fully earned except in AK, GA, MN, MT, NJ, and SC. Additional Underwriting will be required with selection of this coverage. Must submit a Chartering Questionnaire Form (CHQ). Coverage is not available in SC and is not available for new business in any other state.	No	Options based on: Number of Days Number of Passengers
Performance Yacht	Any performance yacht must have a deductible greater than or equal to 2%. A minimum 10% theft deductible may apply in certain states.	Mandatory on Performance Yachts	Not Applicable
Personal Effects	Provides coverage for personal property.	\$5,000	Options to increase to \$50,000
Port Risk	Provides temporary or short-term coverage (ashore or afloat) while the yacht is undergoing repairs and deemed unseaworthy. Additional Underwriting will be required with the selection of this coverage.	No	In Water or Out of Water
Professional Angler	Provides coverage for use of the yacht while the named insured is earning more than 50% of their total income from professional fishing activities.	No	Not Applicable
Rental Reimbursement	Provides coverage for a rental yacht while the insured yacht is inoperable due to a covered claim.	No	Options Available: \$500/day \$1,000/day
Settlement Option	Determines the settlement of claims for covered losses. Replacement cost is only available for yachts three years of age and newer. It is removed once the Yacht is older than 3 years.	Agreed Value	Additional Options: Actual Cash Value Replacement Cost
Tournament Fee Reimbursement	Provides coverage for tournament fee reimbursement in the event that there is a loss that prevents the primary named insured from participating. This coverage is fully earned in FL, MI, NE, NM, and WA.	No	\$2,500
Towing and Emergency Expense	Provides coverage for towing and labor cost when a yacht is disabled.	\$1,000	\$3,000 \$5,000
Trailer Physical Damage	Provides Physical Damage coverage for trailer vehicle type with the same settlement option as the watercraft.	\$250 Deductible	Actual Cash Value or Agreed Value
Watersports Liability Exclusion	Excludes Bodily Injury coverage in the event a person is injured while being towed behind a yacht. This exclusion will be automatically applied to yachts that are not suitable for watersports activities.	No	Not Applicable

^{*}Not all coverages available in all states. Included limits and limit options may vary by state. Not all limits are available in all states

DISCOUNTS*		
Discount	Description	
Advance Quote	This discount is available if the insured/agent completes a quote at least 1 day in advance of the policy effective date	
Anti-Theft Devices	This discount is available if the insured vessel possesses a GPS tracking device that is actively monitored for the entire policy period.	
Association	This discount is available for drivers who are a member of an approved association. Retain proof of membership.	
Homeowner	This discount is available when the insured owns a home, condominium, or manufactured home.	
Layup	This discount is available when the Yacht is in layup and not being navigated on the water or being used at all. Application of this discount is at the discretion of Underwriting. Cannot be combined with Port Risk coverage.	
Loyalty	This discount is available when the policy is renewed with an American Modern Insurance Group Company.	
Multi-Policy	This discount is available when the insured has two or more policies of a different policy form, under the same account within AMsuite®.	
Multi-Vehicle	This discount is available when two or more yachts are insured on the same policy.	
Paid in Full	This discount is available when Paid in Full payment plan is selected.	
Paperless	This discount is available when electronic delivery of policy documents is selected.	
Preferred Customer	This discount is available based on the loss history of all drivers.	
Prior Insurance	This discount is available when the insured previously had Watercraft Insurance and the prior term expiration date is within 31 days of the American Modern policy effective date and is not one of the American Modern Insurance Group, Inc. companies.	
Safety Course	This discount is available when the insured has taken an approved safety course that is not mandated by a court. Proof required.	
Violation Free	This discount is available to all drivers without violations.	

^{*}Not all Discounts available in all states.

UNDERWRITING

Occasionally your American Modern Underwriter may declare a risk unacceptable to the Company even though it appears to be eligible in this Guide.

A survey may be required on any vessel at the discretion of the underwriter. Survey must be a condition and valuation survey from a National Association of Marine Surveyor (NAMS) or Society of Accredited Marine Surveyor (SAMS).

Unless otherwise noted in the Underwriting Rules the survey must be within one (1) year and out-of-water.

If the vessel has been claim free and has had continuous coverage since the date of the last survey we can accept a survey up to three (3) years old.

All Yachts require that the Boating Experience Resume be submitted. (BER)

	RISKS CHARACTERISTICS
Yacht Value > \$300,000	▶ Watercraft values greater than \$300,000 must be referred to underwriting
Agreed value	For yacht values greater than \$50,000, underwriting review required at each 5th renewal
Company as Named Insured (LLC, Trust or Business)	 Some watercraft that are titled to a company, trust, or business may be eligible This could include applicants with watercrafts that are titled in the name of a business for tax purposes only
	Any watercraft operated or used as a part of a business is not acceptable unless endorsed
	Trusts must be listed as a company rather than a person
	If the watercraft is titled in a Trust or LLC, list the name of the Trust/LLC as the Primary Named Insured, and the Principal owner of the company as the first Additional Named Insured.
Non-Renewed or Canceled	Applicants non-renewed or canceled by the prior carrier due to excess losses, large losses, payment problems or physical hazards must provide additional detail about the non-renewal or cancellation
Performance Yachts	Current color photos are required at binding if vessel is not new
	No more than 700 horsepower per engine
	 2 years of previous ownership experience is required with performance units of like kind and speed not to exceed an increase of 20 mph. Boating Experience Resume is required (BER)
	Performance Supplemental Application (form WC-CW-G-0007) will be required
	The Named Driver Endorsement will be required
	The acceptance of performance watercrafts is at the sole discretion of Underwriting
	A survey is required for Performance watercrafts greater than 10 years old
	The settlement option will be defaulted to Actual Cash Value but can be changed to Agreed Value
Port Risk	A survey addendum will be required after the repairs have been completed to verify that the vessel is seaworthy
Survey	All recommendations/repairs must be completed within 30 days. Proof may be provided via survey addendum, repair receipts, proof of repairs/completed work order, or signed and accepted Letter of Compliance. If no proof of compliance is provided, Notice of Cancellation will be sent and the policy will be canceled
	If survey is vague and/or does not critically assess the vessel, the survey may be rejected.
	Any watercraft greater than 15 years old where "inland lakes and rivers" navigation is selected an out of water survey will be required
	Any watercraft greater than 10 years old where anything other than "inland lakes and rivers" navigation is elected an out of water survey will be required
	Insureds will be required to obtain a new survey every 5 years after the above mentioned scenarios
	For any watercraft greater than 10 years old requesting liability only coverage an In-Water survey is acceptable
Extended Navigation	Vessels are required to be able to properly navigate the area in which they are traveling to
	The length of the trips allowed is based on the distance being traveled. Typically no more than 90 days
	with no unattended mooring.
	Acceptance of Extended Navigation areas is at the sole discretion of underwriting
	An acceptable Hurricane Plan (HSP) and/or Vessel Itinerary (VNI) may be required.

RISKS CHARACTERISTICS (continued) Liveaboard Liveaboard vessel must be approved by our underwriters Working or conducting business out of the watercraft is prohibited Coverage may not be available in FL or northern states **Antique** A survey is required within the last 12 months A Hurricane Plan (HSP) is required in Hurricane exposed areas Wooden boats are not acceptable. **Chartered Fishing Guide** Coverage is not available for new business Boats must have have all safety equipment for size and usage All Captains and boats must be in compliance with all federal and state license requirements Part time is defined as up to 30 days per policy period. More than 30 days per policy period is considered Full Time. Maximum of 60 days per policy term. Max of 3 captain/crew members If greater than 5 passengers, submit copies of USCG licenses for all drivers No snorkel, diving, or watersports tours are acceptable No more than 6 passengers including any captain and crew. **Occasional Charter** Coverage is not available for new business. The owner must hold a captains license or have a licensed captain on board If the owner is not licensed then captain/crew coverage is required with a copy of of the captains license Boats must have all safety equipment for size and usage A survey is required on all boats 11 years old or older The maximum number of charters depends on the number of trips and length of those trips up to 30 days total per policy period All captains and boats must be in compliance with all federal and state license requirements Maximum of 3 captain/crew members Submit copies of USCG licenses for all drivers with the application No snorkel, diving, or watersports tours are acceptable All boats should be entered with the maximum number of passenger capacity for the vessel No more than 6 passengers If there has been a lapse in coverage greater than 30 days, hull coverage exists, and the yacht value **Prior Insurance** Lapse in Coverage is greater than \$20,000 Underwriting approval is required Must verify that the watercraft does not have unrepaired damage Must verify that the applicant is not looking for seasonal coverage Upload date verifiable current, color photos (within 3 days of the submission) for watercraft greater than \$20,000 Photos to include: bow, transom, engines, engine compartment, cabin (if any), interior, and trailer (if applicable)

RISKS THAT REQUIRE UNDERWRITING REVIEW

Watercraft	•	Exposed engines and/or over the transom exhaust
	•	Watercraft that are stored more than 300 miles from the owner's residence that are not adequately protected or secured by a local person or marine facility require an acceptable Absentee Owner Questionnaire (AOQ)
		 FL only: Watercraft stored at a seasonal/secondary residence may be allowed at underwriting's discretion. Seasonal/secondary residence must be within 150 miles of the primary residence. Must submit an Absentee Owner Questionnaire (AOQ) and a Hurricane Plan (HSP).
	•	Other construction types
	>	Storage Parking Lot, Parking Garage or Other Unsecured Storage Location
Driver		Any driver with a prior claim exceeding \$5000 within the last 36 months.
	•	Any more than five drivers categorized as "Other Related, or Other"
	•	A person added as an additional interest
	•	Any Additional Named Insured that is a child or "other"
	•	Any Bass Boat with a speed over 79 mph or any performance yacht with a speed over 70 mph where the driver is under 30 years of age
	•	Any Unverifiable MVR Record

Policy	► Primary Named Insured is not the titled owner
-	Applicant with a felony conviction in the last 10 years
	► Boat Clubs or similar organizations as a Named Insured
	Fractional (time share) ownership with more than four owners
Watercraft	Seasonal/full-time cruising risks where the vessel is intended to be lived aboard for an extended period of time while away from home port.
	► Watercraft used for racing, other than occasional sailing regattas OR sailboats used exclusively for racing
	► Watercraft used for peer-to-peer rentals (such as Airbnb, Vrbo, boatsetter, etc)
	► Watercraft not stored in the U.S.
	Watercraft with steel hulls, wooden hulls, fiberglass over wood, or cold mold hulls.
	Floating structures or yachts that are not intended to be navigated, are on static display, are unseaworthy, or have deficiencies or unrepaired damage
	Vessels deemed a prior total loss, constructive total loss, and/or vessels with salvage titles.
	► Turbine Engines
	► Composite, Ferro Cement/Kevlar, or Poly construction types
	► Vehicles held for sale or consignment.
	► More than 3 additional named insureds
	► Watercraft that are homemade, kit built, or modified with nitrous/turbo supercharge, racing engines, or racing outdrives
	▶ Watercraft with more than 2 main engines, unless outboard with maximum of 4
	Antiques (1970 and older) with a top speed of more than 70 mph and any other vessel with a top speed of 120 mph
	▶ Watercraft under 27 feet in length. These risks may be acceptable within our Boat Program
	▶ Watercraft over 64 feet that are not houseboats, and houseboats greater than 100 feet
	 Houseboats and Pontoons moored or navigated in coastal waters Full carbon fiber or kevlar hulls and masts
	FL only: Watercraft with Named Storm coverage within 10 miles of the coast, if 35' or larger and worth \$100,000 or more without a Hurricane Plan (HSP)
	► FL only: Watercraft with 3 or 4 engines without an active GPS tracking anti-theft device
Engine and Outdrives:	► Seven Marine outboards
	► Arneson drives
	► M8
	► Volvo XDP
	► Speedmaster #2 thru #8
	NXT6, Super Speed Master 6 (SSM), M6
Driver	▶ Drivers requiring a SR-22 Filing
	Drivers without a valid license (exception: foreign licenses can be referred to Underwriting)
	▶ Applicant/driver with any type of suspension, or that has a canceled, revoked, or barred license in the past 36 months
	Owners/drivers who want seasonal coverage or have a history of cancellation for non-payment

RISKS THAT ARE NOT ACCEPTABLE - DO NOT

DRIVING RECORD

A MVR report will be obtained for all new business risks.

Accidents and Violations

We require 5 years of prior loss history and 3 years of driving history, including losses, accidents, major violations, minor violations, etc.

The system will determine applicability for eligibility, discounts, and surcharges.

GENERAL RULES AND RATING INFORMATION

1. Application and Forms

The application and all forms should be completed in AMsuite and printed or electronically signed. The agent's and applicant's signatures are required. The completed and signed application and forms and proof of discounts must be kept on file and made available in the event of a claim or file audit.

For any documents that require a signature AMsuite offers the ability to electronically sign documents. An e-mail and mobile phone number is required from the insured to complete the process. Not all situations will allow for e-signature, AMsuite will determine the eligibility to electronically sign the documents.

- 2. **Binding**a. All applications should be entered completely into AMsuite. Rules in AMsuite will determine if coverage can be bound.
 - b. If the quote is required to be referred to underwriting for review, it is the agent's responsibility to notify the customer at the time of referral that the risk is not bound.
 - Unbound referred applications in AMsuite that do not meet our underwriting guidelines will be rejected and the agent will be notified by an assigned activity in AMsuite or by email.
 - d. If an issue is rejected, a notice will not go out to the customer so it is the agent's responsibility to notify the customer that a policy will not be issued. A declination notice may be produced upon request.

Policies may only be written for a term of 12 months.

Policies may not be transferred or assigned.

The premium shall be rounded separately for each coverage to the nearest whole dollar.

Minimum Written premium is \$100. Minimum Earned premium is \$100 (\$25 in SD). No Minimum Earned premium applies in GA, MN, NJ, or VA.

Policy Term

4. Transfer or Assignment

5. Whole Dollar Premium

6. Minimum Written & Earned Premium

7. Loss Settlement Options

a. **Agreed**

Insures the watercraft for the agreed value shown on the declarations page minus any deductible.

b. Actual Cash Value

In the event of a total loss or theft, we pay the Actual Cash Value, which includes a deduction for depreciation. For a partial loss we pay the Repair Cost minus depreciation for damaged parts. The policy deductible applies.

c. Replacement Cost

The cost to repair or replace the property, subject to conditions set in the endorsement.

d. Not all settlement options listed are available in all states.

Minimum value \$1,000

Maximum value \$1,300,000 (except TX, LA, MS, AL, FL, GA, SC, NC Maximum value of \$1,000,000) (unless the insured is already a current customer)

AMsuite provides guidance on watercraft valuations by comparing the requested value against published third-party valuation guides. Values that fall outside of the recommended range will require additional documentation to substantiate the requested value.

A valid Hull ID or serial number must be obtained for any insured watercraft, outboard motor, trailers, and tenders/dinghy.

The state where the watercraft is regularly moored more than 6 months (on or off season) determines the policy forms and rates applicable to the policy. However, if the watercraft is moored in a coastal state (TX, LA, MS, AL, FL, GA, SC, NC, VA, MD, DE, NJ, NY, CT, RI, MA, NH, ME) 4 months or more, that state must be used as the rating state.

- a. Navigation is permitted in the inland and coastal waters of the United States and Canada, and on the Pacific coastal waters of Mexico (limited to no further south than Rio Santo Tomas, Mexico. Trans-Pacific navigation for vessels located in Hawaii (HI) is not permitted.
- b. Navigation is also permitted in international shared lakes that are divided by the border of the Unites States and Mexico, provided the insured watercraft is launched on the U.S. side of the border and mooring in Mexico only takes place in the event of an accident.
- Navigation is permitted up to 150 miles offshore or 12 miles for Antique Vessels.

NOTE: With the exception of the Canada and Mexico navigation allowances shown above, navigation into the territorial waters of any foreign country or province is prohibited and is not covered in the policy unless endorsed through our Extended Navigation endorsement.

- a. All regular drivers of the watercraft
- b. If the watercraft is titled in a Trust or LLC, list the name of the Trust/LLC as the Primary Named Insured, and the Principal owner of the company as the first Additional Named Insured.

8. Watercraft Value

9. **Identification**

10. Rating State

11. Navigation

12. Who needs to be listed on the application

GENERAL RULES AND RATING INFORMATION (continued)

13. **Mailing Address** Any mailing address must be located within the United States of America.

Canadian Customers - A policy may be written on an eligible vessel located in the United States for a Canadian customer. All mailings to the insured must be sent to a mailing address within the United

States (other than the mailing address of the producing agent).

14. Insurance Score

Will be used to determine financial responsibility. With proper documentation of an Extraordinary Life Circumstance (death of a spouse, temporary loss of employment, divorce, etc), the insured may be able to apply for the application of a neutral factor. Please contact Underwriting for assistance. Extraordinary Life Circumstances exception is not available in all states. Insurance score is not used in: AK, HI, or MA.

TEMPORARY SUSPENSION OF WRITINGS

During Temporary Suspension of Writing, do not accept any applications for new coverage, requests to increase coverage limits, or requests to lower deductibles on existing policies. Existing American Modern policies will renew during this time, provided there is no increase in coverage or lapse between policies.

Temporary Suspension of Writing applies to any risk that is located within any zone or area that is subject to one or more of the following criteria:

Impending Severe Weather

- ▶ Tornado watches and/or warnings; or
- ► Flood watches and/or warnings; or
- ► Tropical storm or Hurricane watches and/or warnings; or
- ▶ Any other Warning, Watch, or Emergency Alert published by the National Weather Service.

Earthquake

▶ The entirety of any County of which any part is within 100 miles of the epicenter of any earthquake or aftershock of 5.0 Richter (or greater). Restrictions begin with the occurrence of such an earthquake or aftershock, and continue for a period of 72 hours.

Wildfire

- ► A wildfire alert is in effect; or
- ▶ Any area that has been designated as a pre-evacuation or mandatory evacuation zone; or
- ▶ An active fire line is within close proximity of any proposed risk.

In addition, Binding Restrictions may be implemented for any potentially catastrophic event based on criteria defined by American Modern. These restrictions are posted in AMsuite and also on the amig.com/bindingrestrictions webpage. However even if a binding restriction is not listed in AMsuite or on amig.com, but meets any of the above criteria, the temporary suspension of writings should be followed. Producers are encouraged to monitor information resources such as the news when there are impending severe weather or catastrophic events in the area.

The Yacht policy includes coverage for Haul-Out in the event of an impending damage. Please remember to reach out to the customer and ensure them that we are here to help them protect it.

CANCELLATION PROCEDURES

American Modern will accept a request to cancel a policy when accompanied by proper documentation, which is a letter or LPR signed and dated by the named insured. If the request is received more than 30 days after the requested cancellation date, the signed and dated request must also be accompanied by the following:

- ▶ A dec page from another carrier showing coverage inforce from that date; or
- ▶ A bill of sale or other proof that the insured no longer had an interest in the vehicle.

Other acceptable reasons for backdating a cancellation request:

- Duplicate American Modern policy providing coverage for the same risk exists valid American Modern policy number must be provided.
- The request to cancel is due to a total loss and the cancellation date is after the total loss.

QUOTING PROCEDURE

Quoting and issuance of policies will only be available through AMsuite. If you do not have access to our website, please call your Account Manager or General Agent, whichever applies.

In AMsuite, an accurate quote will be ensured by entering all of the requested information. On the QUALIFICATION page, you will be asked to verify some information about the applicant before reports can be ordered. On the QUALIFICATION page are our disclosures to the insured that third party reports may be ordered. **You must read the disclosure statement(s) to the insured before proceeding**.

Communication with home office for underwriting approval is handled via "actions/notes" within Amsuite. In order to ensure best possible response time, please be sure to check your submissions regularly in Amsuite.

PAYMENT PLANS*

Payment plan availability varies based on the premium of the policy. AMsuite will only display payment plans that are available based on the policy premium.

We now accept Credit Cards and one time EFT as a method of payment.

ANNUAL POLICIES

1. Paid in Full - 100% down with no remaining installments.

2. Semi-Annual Plan - 50% down with 1 remaining installment. EFT available for this plan.

3. Quarterly Pay Plan - 25% down with 3 remaining installments. EFT available for this plan.

4. Bi-Monthly Plan - 20% down with 5 remaining installments. EFT available for this plan.

5. EZPay Monthly - 20% down with up to 10 remaining installments. **MUST** be recurring electronically.

A service fee will be assessed for each remaining installments. Late fees, reinstatement fees, and insufficient fund fees may apply.

*Not all payment plans are available in all states. AMsuite will show available plans at bind.

How To Reach Us

Policy or billing questions

Call: 1-800-543-2644

Hours: Monday to Friday, 8 a.m. to 8 p.m. Eastern

Payments delivered via USPS: American Modern Insurance Group

PO Box 740167

Cincinnati OH 45274-0167

Payments delivered via UPS or FedEx (overnight):

Fifth Third Bank 5050 Kingsley Drive Cincinnati, Ohio 45227

Attn: 1MOC1N - Rlbx 740167

AMsuite support

Call: 1-866-527-9583

Hours: Monday to Friday, 8 a.m. to 5 p.m. Eastern Evenings, weekends, and holidays, calls will be answered by voice mail and returned within one hour.

Monday – Friday 5 p.m. to 9 p.m.

Weekends and holidays 8 a.m. to 9 p.m.

E-mail: systemsupport@amig.com

Hours: Monday to Friday, 8 a.m. to 5 p.m. Eastern

Need Help? Talk to your office's AMsuite Profile Administrator *OR* Click the Help Link at the upper right of the AMsuite screen.

Report a claim

Email: plclaims1@amig.com

Call: 1-800-375-2075

Fax: 1-513-947-4040

Attn: Claims Customer Service

opening a personal lines claim

· check personal lines claim status

Mail Address:

American Modern Insurance Group, Inc. Attn: Claims Processing PO Box 5323 Cincinnati, OH 45201-5323

Ordering sales or marketing materials

Access the Marketing Center Quick Link on the modernLINK® home page.



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